

*Start Your Business From Here*

# Welcome To Heat Press Paradise

**Owners User Manual**

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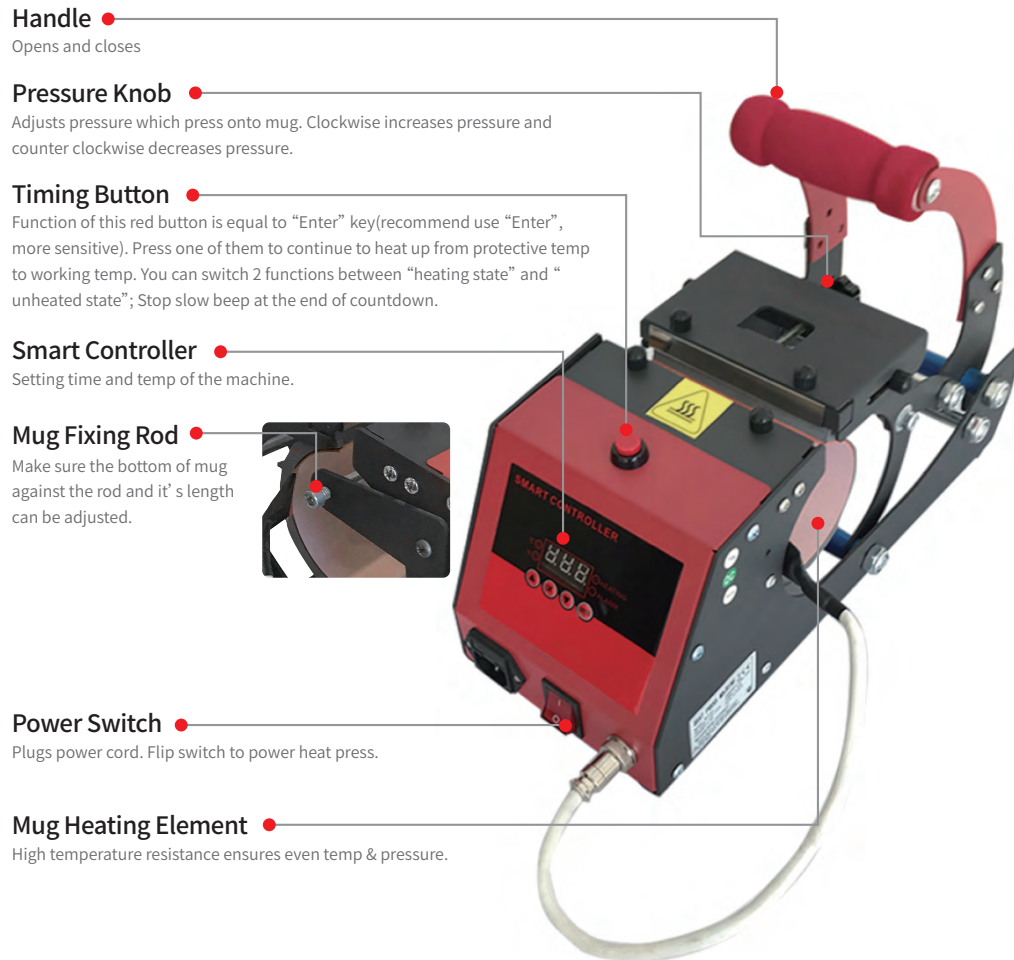
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- 1 Check the voltage before using it. The correct voltage is 110-120V/60Hz in United State.
- 2 Turn off the machine when not in use, and remove the power plug from socket.
- 3 Grasp the handle firmly when opening.
- 4 Keep children away from the machine. Do not touch mug heating element when it heats.
- 5 Suitable for sublimation coated mugs and cups.
- 6 Make sure the bottom of mug against the mug fixing rod (length can be adjusted) and place the mug in the middle of the element.
- 7 Do not set the temperature higher than 450°F as the heating element easy to burn out and shorten the life (element can be swap out alone if it cannot work). Set a lower protective temp in P-L, it can prevent the element from overheating without mug in it.
- 8 Please use lubricating oil for regular machine connections maintenance.
- 9 Adjust pressure knob and make sure a suitable pressure. And make a test first for a suitable temp/time before volume production.
- 10 Heat press machine carries a ground line, please make sure the socket owns a ground line protector. Do not attempt to use this press with a two prong electrical cord or use it without proper grounding.
- 11 Please e-mail our support team when there is any problem.



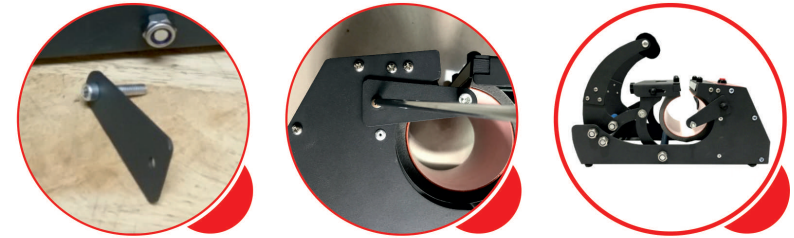


- Handle** ●  
Opens and closes
- Pressure Knob** ●  
Adjusts pressure which press onto mug. Clockwise increases pressure and counter clockwise decreases pressure.
- Timing Button** ●  
Function of this red button is equal to “Enter” key(recommend use “Enter”, more sensitive). Press one of them to continue to heat up from protective temp to working temp. You can switch 2 functions between “heating state” and “unheated state”; Stop slow beep at the end of countdown.
- Smart Controller** ●  
Setting time and temp of the machine.
- Mug Fixing Rod** ●  
Make sure the bottom of mug against the rod and it's length can be adjusted.
- Power Switch** ●  
Plugs power cord. Flip switch to power heat press.
- Mug Heating Element** ●  
High temperature resistance ensures even temp & pressure.

## SPECIFICATION

- Item Style:** Mug Press Machine
- Controller:** Digital Controller
- Available sizes:** 6oz, 10oz, 11oz, 12oz
- Mug heating element:** Use 600-800 times (can be swap out alone)
- Voltage:** 110v or 220v
- N.W.:** 9.9lbs
- G.W.:** 12lbs
- PKG:** 41\*23\*23cm, cardboard packaging.

### ■ How to install the mug fix rod?



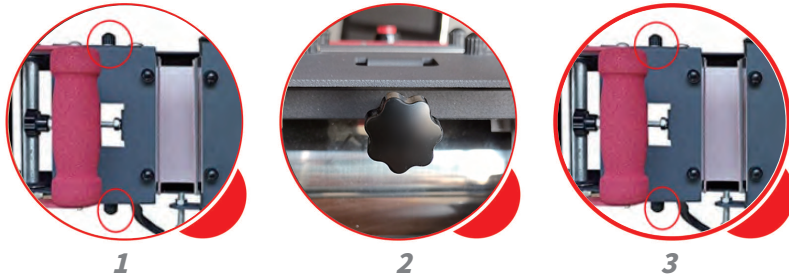
### ■ How to install the handle ?



## Product Advantage

- Mug Heating Element is made of heating coils and silicone, available sizes are 6oz, 10oz, 11oz, 12oz.
- This smart controller has 2 temp settings, protective temp and working temp. And the protective temp can protect mug heating Element from keeping heating when there have not mug in.
- Easy to adjust the pressure.
- Lightweight, easy to store.
- CE certification.
- One year warranty on machine, and life-time technical support.

## ■ How to adjust pressure by knob ?



- 1** : Loosen these adjustment screws before you adjust pressure by Pressure Knob (do not take the screws out).
- 2** : Rotate pressure knob for suitable pressure. Clockwise increases pressure and counter clockwise decreases pressure.
- 3** : Tighten adjustment screws.

### Tips

1. Adjust pressure before you turn on the machine.
2. Put a mug into the element to test the pressure when you don't know if it's suitable.
3. If you forget to adjust pressure before it heats up, don't put a mug which has been attached sublimation paper to test pressure, the image will be blurred.

## ■ How to take the heating element out?



- 1** : Counter clockwise to loose the round plug.
- 2** : Loose four top screws.
- 3** : Take the rod out.
- 4** : Take the element out. Caution! Look out sharp edges.

## ■ How to install a heating element?



- 1** : Put the heating element(with rod) into machine.
- 2** : Put a side with rod in first and install screws.
- 3** : Put the other side in and install screws.
- 4** : Insert the round plug and clockwise to tight it.



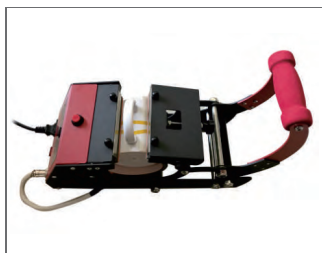
1. Printing the image on sublimation paper.



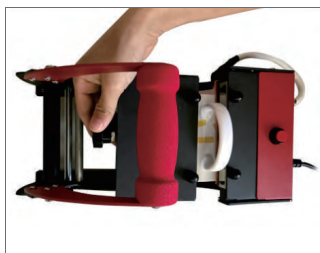
2. Outputting the image.



3. Fixing the image on the mug with high temperature tape.



4. Putting the mug into the machine.



5. Closing the handle and adjust the pressure knob to make sure the mug is well-pressed.



6. Connecting the power cord and turn on the power switch. The display screen should illuminate. Pressing the "OK" key, the screen shows "P-1", you need to set a working temp by press "▼" "▲" (eg.360°F).



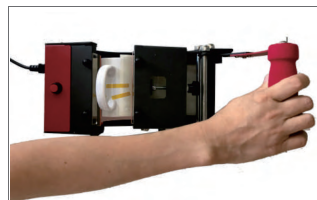
7. Pressing "OK" again and the screen shows "P-L", you need to set a protective temp by press "▼" "▲" (eg.250°F).



8. Pressing "OK" (the third time) and the screen shows "P-2", you need to set time by press "▼" "▲" (eg.120s). ps: the temp and time will be vary according to the material you use, test it before you do volume production.



9. Once you have both time and temperature set up. Press OK again to confirm all the setting data. The machine start heating up.



10. When the press heats up to the protective temp(P-L), it will approximately maintain at the protection temperature. It is time to put mug in the heating element, and press "Enter" key to heat up (You can see HEATING light of controller is bright, and the press continue to heat up to working temp).



11. When the press raises to the working temp (P-1), it will count down automatically. And it will beep at the end of countdown (display shows 0), reminding you that it's done. Take the mug out first. If you want to sublimate other mugs, please put next one in element, press "Enter" to stop beep, and press "Enter" again to heat up. Otherwise, turn off the machine.



12. Peel off the sublimation paper carefully. A beautiful exclusive mug comes out. Caution: Hot!



**Q1. Uneven heat. Do not cover the mug evenly, causing the light spot or light spot on the bottom.**

A1. There are some factors result in these problems.

1. The pressing time and temp isn't enough for sublimation. So the mugs should be pressed for more seconds with higher temperature.
2. The pressure isn't enough for sublimation. You can adjust it by pressure knob, make sure a suitable pressure that press transfer image to mugs.
3. Didn't put mug in the middle of the heating element. Make sure the bottom of mug against the mug fixing rod (length can be adjusted) and put it in the middle of the element.
4. Mug is not smooth for sublimation.

**Q2. What's the difference and function between red button and "enter" key?**

A2. Function of this red button is equal to "Enter" key (recommend you use "Enter key", it is more sensitive). They have 2 functions:

1. You can switch two functions between "heating state" and "unheated state" by pressing these keys.

In "heating state" case, the press will continue to heat up to working temp, and you can see the heating light is bright. So you must to switch to this state when you start to sublimate mug. In "unheated state" case, the press will maintain at protective temp finally, and the heating light is dim. You can switch to this state when you need to stop the press to heat.

2. Press one of them to stop beeping at the end of countdown (display shows 0). But if you want to continue work, we recommend you take the printed mug out first and put next one in before you press the key to stop beep.

**Q3. The design pressed has no luster.**

A3. The heating temperature is too high. Or press too many times with this heating element (generally, 600-800 times), and you can change a new one.

**Q4. Paper stick to the object.**

A4. The temperature is too high, or the coating of the object is not good.

**Q5. How to make sure the pressure is reasonable.**

A5. Adjust the pressure by knob. And put a mug in element, that's ok if you feel a few resistance force when you close the handle. You can also observe the gap between mug and element.

**Q6. Turn on the power, but the mug press machine does not work.**

A6. Please check the power plug if it is well connected to the socket; if not, ask our support team for help

**Q7. The pressure knob is too hard to adjust.**

A7. Add some lubricating oil to it.

**Q8. The mug press machine has peculiar smell when it works.**

A8. It is normal when the silicone element heats up.

**Q9. When can I put mug in the heating element .**

A9. We suggest you put the mug in the element when the machine heats up at approximately protective temp (P-L), and don't forget to press "Enter" key after you put mug in (otherwise, it cannot continue to heat up). But please adjust pressure before you set data and make sure the mug is well-pressed.

**Q10. Why it always beep fast after I complete mugs.**

A10. It is normal that the press beeps fast when you complete a mug, reminding you don't forget to do your next work (take the printed mug out, put next mug in element or turn off the machine asap when you done). It's more power save, safer and contribute to protect the element.

